

Don't be pressured or tricked by salespeople

It's OK



to walk away, close the door or hang up the phone

Enquiries: 13 32 20 Indigenous: 1800 500 330

TTY for hearing impaired: 1300 723 404 www.fairtrading.nsw.gov.au

If a salesperson tries to to sell you something you don't want, it's OK to say 'No thanks'

- Don't sign anything you don't understand
- Don't fall for free offers or gifts
- Don't feel it's a once in a life time offer
- Get the contract in writing and check it with someone you trust
- Place a 'Do Not Knock' sticker on your door
- Add your phone number to the 'Do Not Call Register' by phone 1300 792 958 or online www.donotcall.gov.au

REMEMBER: If it sounds too good to be true it probably is.

For more information or to lodge a complaint, visit www.fairtrading.nsw.gov.au



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