



YOUR SHOPPING RIGHTS



Talking about shopping

- What did you buy?
- What can go wrong?
- Let's talk about what to do



Your rights

Repair



Replacement

Refund





Fair
Trading

Supporting local communities





Activity:
When something goes wrong



**Activity:
Can you return it?**



What's a contract?





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Speaking Out





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Need help?

13 32 20

www.fairtrading.nsw.gov.au