

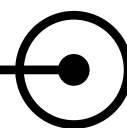


Work Prep Connect Program

The purpose of the 10 week **Work Prep Connect Program** is to provide an opportunity to eligible students who have experienced barriers in engaging in vocational training or the community. In this case the vocational industries will be *Hospitality (coffee) and Retail*. The **Work Prep Connect Program** will also equip students with valuable employment skills through practical, hands-on training.

There are no assessments & learners will receive a TAFE certificate of completion at the end of the program
Participants must be 17+ and not enrolled in school.

Program Details



Introduction to Retail

What is the retail industry about.
Safety and Security - How we keep ourselves, our staff, customers, merchandise and money safe at all times.
Understanding Products - Why do we sell? what we sell and understanding needs and wants.
Selling to customers - Techniques you'll use to help customers make the best choices.
Point of sale, handling cash and managing sales transactions.

Hospitality

Basic hygiene procedures.
Basic & popular coffee types.
Customer Service – including role playing different service situations.
Preparing & using a coffee machine.
Preparing non-alcoholic beverages e.g. milkshakes, smoothies.



Dates will be confirmed at the start of each term.
Program includes an orientation and a graduation ceremony.



Monday 9:30am - 1:30pm - Work Experience and Employment Skills Training (**Group 1**)
Tuesday - 9:30am - 1:30pm - TAFE Course (**Group 1 & 2**)
Wednesday - 9:30am - 1:30pm - Work Experience and Employment Skills Training (**Group 2**)



Somewhere Nice Opportunity Shop & Cafe Railway St Liverpool - Main location for the program
Liverpool TAFE - Orientation Day
Miller TAFE - Retail Room
Campbelltown TAFE - Restaurant Facilities
Students will be based at Somewhere Nice during weeks 1 - 7 with 3 TAFE locations also used during weeks 1, 9 & 10 of the program.



NDIS CORE - Assistance with Social, Economic and Community Participation
Participation in Community, Social & Civic Activities and Group & Centre Based Activities



To enrol in the Work Prep Connect Program, please contact info@aass.org.au



www.aass.org.au



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