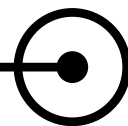




## Work Prep Connect Program

The purpose of the 10 week **Work Prep Connect Program** is to provide an opportunity to eligible participants who have experienced barriers in accessing employment, the community or tertiary education. In this case the industries will be *Hospitality (coffee)* and *Retail*. **The Work Prep Connect Program** will also equip participants with valuable employment skills through practical, hands-on training. TAFE assists in delivering training via non accredited learning while being fully supported by AASS Staff. **There are no assessments & participants will receive a Certificate of Recognition at the end of the program. Participants must be 17+ and not enrolled in school.**

### Program Details



#### Introduction to Retail

What is the retail industry about.  
Safety and Security - How we keep ourselves, our staff, customers, merchandise and money safe at all times.  
Understanding Products - Why do we sell? what we sell and understanding needs and wants.  
Selling to customers - Techniques you'll use to help customers make the best choices.  
Point of sale, handling cash and managing sales transactions.



#### Hospitality

Basic hygiene procedures.  
Basic & popular coffee types.  
Customer Service – including role playing different service situations.  
Preparing & using a coffee machine.  
Preparing non-alcoholic beverages e.g. milkshakes, smoothies.



Dates will be confirmed at the start of each term.  
Program includes an orientation and a graduation ceremony.



Monday 9:30am - 1:30pm - Work Experience and Employment Skills Training (**Group 1**)  
Tuesday - 9:30am - 1:30pm - Work Experience and Employment Skills Training (**Group 1 & 2**)  
Wednesday - 9:30am - 1:30pm - Work Experience and Employment Skills Training (**Group 2**)



**Somewhere Nice **OP**portunity Shop & Cafe Railway St Liverpool - Main location for the program**  
**Community Excursion to TAFE Campuses to explore possible future tertiary education opportunities.**

**Participants will be based at Somewhere Nice during weeks 1 - 7 with 3 community excursions during weeks 1, 9 & 10 of the program.**



#### NDIS Funding



**To enrol in the Work Prep Connect Program, please contact [info@aass.org.au](mailto:info@aass.org.au)**

